

FAQs - https://www3.gotomeeting.com/w/join_goto_webinarFAQ.html

Q: [How do I join a Webinar?](#) A: Getting started is easy. With

Alternatively, you may be invited to a Webinar that is already in session. To join, just follow the instructions.

Q: [Do I need a GoToWebinar account to attend a Webinar?](#) A: No.
[What are the system requirements for attending a Webinar?](#)

- Internet Explorer® 7.0 or newer, Mozilla® Firefox® 3.0 or newer or Google™ Chrome™ 5.0 or newer
- Windows® 7, Vista, XP or 2003 Server
- Cable modem, DSL, or better Internet connection
- Minimum of Pentium® class 1GHz CPU with 512 MB of RAM (recommended) (2 GB of RAM for 64-bit)

Q: [Can Mac users join a Webinar?](#) A: Yes, Mac® users can join.
System requirements:

- Safari™ 3.0 or newer, Firefox® 3.0 or newer or Google™ Chrome™ 5.0 or newer (JavaScript enabled)
- Mac OS® X 10.4.11 – Tiger® or newer
- PowerPC G4/G5 or Intel processor (512 MB of RAM or better recommended)
- Cable modem, DSL, or better Internet connection

Q: [Can I view presentations in full-screen format?](#) A: Yes.
[User Help.](#)

[My firewall is blocking the GoToWebinar download. Is there a safe way for me to still join the Webinar?](#)

1. Select the check box to *Remember* the answer each time I use this program.
2. Click **Yes** to enable GoToWebinar to access the Internet.

If you do not have a personal firewall but are in a Business Environment, it may be necessary to contact your IT department.

If a connection still cannot be established, please call our Customer Support team toll-free at 1 800 253-8447.

System Requirements

PC-based attendees

Required: Windows® 7, Vista, XP or 2003 Server

Macintosh®-based attendees

Required: Mac OS® X 10.4.11 (Tiger®) or newer

Read our

[Audio Checklist](#) for tips on using your computer's microphone and speakers with